ORDER OF BUSINESS

ITEM NO.	TITLE OF REPORTS	PAGE NO.
	LONDON BOROUGH OF SOUTHWARK	
	FINANCE & GENERAL PURPOSES SCRUTINY SUB-COMMITTEE	
	MONDAY 10th FEBRUARY 2003	
	SUPPLEMENTAL AGENDA	
	MINUTES	
	To approve as a correct record the Minutes of the meeting held on Tuesday 4th February 2003.	
54.	CUSTOMER CALL CENTRE	
	a. <u>Chair's Note</u>	1
	b. Report From Councillor Eckersley On Visit To Westminster City Council Customer Service Centre	2-3
	c. <u>Customer Service Centre – paper from Assistant Chief Executive, Improvement & Development</u>	4 – 11
55.	WORK PROGRAMME	12 -15
	Date of Decretch 07 02 2002	
	Date of Despatch – 07.02.2003	